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Micheal Nottage  
9 Regent Street  
Blyth  
Tyne And Wear  
NE24 1LQ



Get in touch with us

eonnext.com/contact

hi@eonnext.com

Your account number: A-C8D3DE55

Bill reference: 211726805

Date: 9 December 2024

## Your energy account.



49 Disraeli Street Blyth, NE24 1JE

8 Nov 2024 - 8 Dec 2024

**We have charged you (VAT is included)**

Gas (estimated)	7 Nov 2024 - 7 Dec 2024	£60.32 DR
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**On 8 Dec 2024 your new balance was** £60.32 DR

As you have no Direct Debit in place, your balance is due for payment in 7 days. Ways to pay are shown at the end of this bill.

Switch to Direct Debit and you'll get cheaper prices. It's easy to set one up anytime in your online account at [eonnext.com/login](https://eonnext.com/login).

**Your estimated cost for the year.**

**£334.88** a year for electricity

**£514.59** a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.

**Could you save money and pay less?**

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1591060128394)

Our **cheapest tariff overall** is **Next Fixed 18m v8** - you could save **£49.52** a year by switching to this.

For your **gas** (on meter point 1280997408)

Our **cheapest similar tariff** is **Next Flex** - you could save **£35.75** a year by switching to this.

Our **cheapest tariff overall** is **Sainsburys Fix and Reward Fixed 18m v7** - you could save **£50.78** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest tariffs you may need to change your meter or the way you pay.

## Your charges in detail.

**Gas** Meter point reference 1280997408

### Supply address:

49 Disraeli Street Blyth, NE24 1JE

Next Flex (7th November 2024 - 7th December 2024)

Gas charges for meter G4W00697730601		
7 Nov 2024	23616.4 Estimated reading	
8 Dec 2024	23682.1 Estimated reading	
Consumption	65.8 Units (m <sup>3</sup> )	
Energy used*	749.0 kWh @ 6.239p/kWh	£46.73
Standing charge	31 days @ 34.583p/day	£10.72
Subtotal of charges before VAT		£57.45
VAT @ 5%		£2.87
<b>Total gas charges</b>		<b>£60.32</b>

## Your gas tariff.

Prices don't include VAT unless stated.

**Gas**

<b>Tariff name</b>	Next Flex
<b>Product type</b>	Variable
<b>Payment method</b>	Non-Direct Debit
<b>Unit rate</b>	6.239p/kWh
<b>Standing charge</b>	34.583p/day (£126.23/year)
<b>Price guaranteed until</b>	Not applicable
<b>Early exit fee</b>	None
<b>Estimated annual usage*</b>	5832 kWh

\* Your energy usage is calculated from your gas consumption using a standard industry formula:

Unit consumed (cubic metres)  
× Volume correction (for temperature & pressure)  
× Calorific value (energy in each m<sup>3</sup> of gas)  
÷ 3.6 (convert from joules)

**For you:**

$65.8 \times 1.02264 \times 40.1^\dagger \div 3.6 = 749.0$

<sup>†</sup> Average calorific value shown to one decimal place







Total charges before VAT	£57.45
<b>Total VAT</b>	<b>£2.87</b>
<b>Total charges for bill</b>	<b>£60.32</b>



## We're here for you.

We welcome any questions and feedback, and are here to help you any way we can. Get in touch however suits you best:

-  **Email:** [hi@eonnext.com](mailto:hi@eonnext.com)
-  **Community:** [community.eonnext.com](https://community.eonnext.com)
-  **Phone:** 0808 501 5200  
Speech or hearing impaired customers can put 18001 in front of our phone number to use Relay UK at no extra cost.
-  **Post:** Trinity House, 2 Burton Street, Nottingham NG1 4BX

## Ways to pay.



### Direct Debit

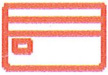
Paying by monthly Direct Debit helps you to keep on top of your energy payments. It's easy to set one up in your online account – or just have your bank account details ready when you get in touch and we'll sort it out.



### Bank transfer

Pay us directly from your bank account. Our bank details:

**Your payment reference:** A-C8D3DE55  
**E.ON Next bank account number:** 70257647  
**Sort code:** 60 80 09



### Credit or debit card

Make a one off payment online 24/7 at [eonnext.com](https://eonnext.com) or over the phone. You can also pay by debit card at your local PayPoint, Payzone or Post Office with the barcode below.



### Cash

You can pay by cash at your local PayPoint, Payzone or Post Office when you show the barcode below, so we know to add the money to your account.



6335800001690301407



### By post

Make your cheque payable to E.ON Next and write your E.ON Next account number (A-C8D3DE55) on the back then post it to E.ON Next, PO Box 10909, Nottingham, NG1 9NJ. Please don't send us cash through the post.

## Help and support.

We'll work with you if you're struggling to pay your energy bills. Visit [eonnext.com/paymenthelp](https://eonnext.com/paymenthelp) for help and support or get in touch with us. There are also some independent help and support options for you:

- **StepChange** offer independent debt help and advice at [stepchange.org](https://stepchange.org) or call them on 0800 138 1111.
- **Citizens Advice** and **Citizens Advice Scotland** are the official source of free and independent energy advice and support at [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or call them on 0808 223 1133.
- If you're worried about how money can impact your mental health, talk to our charity partner **Mind** at [mind.org.uk](https://mind.org.uk) or call them on 0300 123 3393.

## Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help.

You can sign up, update your current info or find out more about our Priority Services Register at [eonnext.com/psr](https://eonnext.com/psr). Or get in touch and we'll sort this for you.

## If you're not happy, we're not happy.

**Why?** Because giving you the very best service we can is important to us. If something's not quite right, please tell us using the contact details opposite so we can fix it for you.

On the rare occasion we can't find a solution that works, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at [energyombudsman.org](https://energyombudsman.org), by phone on 0330 440 1624, or by post at Energy Ombudsman, PO Box 966, Warrington, WA4 9DF.

Visit [eonnext.com/unhappy](https://eonnext.com/unhappy) for our complaints handling procedure or get in touch.






## How much energy did you use?

 Your average gas usage during this bill period was **24.16 kWh/day**.

Looking for energy saving tips? Head over to [eonnex.com/energyefficiency](https://eonnex.com/energyefficiency) to see the tried-and-trusted tips that work for us.

## What to do in an emergency.

### If you're experiencing a power cut:

-  If your meter is sparking or on fire: **999**
-  For help and advice visit: **powercut105.com**
-  Help or advice from your local network operator: **105**

### If you smell gas or suspect a leak:

-  National Gas Emergency Line: **0800 111999**

Visit [eonnex.com/emergencies](https://eonnex.com/emergencies) for more info on what to do in an emergency.

## Fuel mix.

This shows the fuel sources of the electricity we supply for both our domestic and business customers (we've also included the UK national average for comparison).

Visit [eonnex.com/fuel-mix](https://eonnex.com/fuel-mix) for more information.

1/4/23 - 31/3/24	Coal	Gas	Nuclear	Renewable	Other	Total
<b>E.ON Next %</b>	2.1	9.9	1.5	85.5	1.0	<b>100</b>
<b>UK national average %</b>	6.3	35.0	12.7	43.2	2.8	<b>100</b>